

# Cyber Resilience in Action

## An Australian Insurer's Transformation Story

### About Evolution Systems

Our purpose is to improve lives through technology. For over 25 years, Evolution Systems has been a trusted IT services provider, delivering tailored business solutions and comprehensive cyber security and cloud services to help organisations evolve, innovate, and succeed. While we work with organisations of all sizes, the majority of our clients are Australian mid-market companies, where we combine deep expertise with flexible, scalable solutions designed to meet their unique operational, cyber security and growth challenges.

### From Risk to Resilience in a Regulated Industry

#### The Background

A leading Australian insurance provider recognised the need to strengthen its cyber security posture and modernise its IT infrastructure to meet evolving compliance standards and operational demands. To achieve this, they partnered with Evolution Systems to deliver a comprehensive, secure, and future-ready managed infrastructure and security environment.

#### The Challenge

The organisation was undergoing a large-scale business transformation that required replacing its entire technology stack while maintaining service continuity, meeting strict APRA CPS 234 compliance requirements, and protecting sensitive customer data. They needed a trusted partner capable of managing both strategic design and hands-on delivery, one that could seamlessly integrate modern infrastructure, identity management, threat detection, and governance frameworks without disrupting daily operations.

#### The Solution

Evolution Systems took a holistic approach, combining technical excellence with a trusted advisor methodology. We delivered an end-to-end modernisation program, combining secure infrastructure, proactive protection, and ongoing compliance alignment:



#### Secure Cloud Migration and Modernisation

Internal systems were re-deployed into a hosted private cloud environment with strong VPN protection, multi-factor authentication, and Microsoft 365-based identity, endpoint, and productivity solutions.



### Continuous Vulnerability Management

Through discovery workshops and continuous reporting, we helped the client identify, prioritise, and remediate high-risk vulnerabilities, building confidence and transparency from the start.



### 24/7 Threat Detection and Response

Leveraging our Security Operations Centre (SOC) as a Service, powered by SIEM technology, Evolution Systems provided round-the-clock visibility, advanced threat detection, and rapid incident response, combining automation with expert human oversight.



### Compliance and Best Practice Alignment

Security controls were enhanced in alignment with APRA CPS 234, as well as best practices from NIST, ISO 27001, and the Essential Eight. Additional measures included:

- Hardened configurations, MFA enforcement, and unified endpoint management
- Integrated threat detection, phishing protection, and email security monitoring
- Encrypted data protection with redundant backups for end-to-end resilience

### The Outcome

Working closely with the customer, Evolution Systems achieved tangible advancements in resilience, compliance, and operational efficiency:

- ✓ **Cyber posture elevated:** The customer achieved strong alignment with the Essential Eight Maturity Model, significantly reducing exposure to threats.
- ✓ **Compliance strengthened:** Controls now demonstrate full adherence to governance obligations and industry standards.
- ✓ **Operational assurance:** 24/7 monitoring and automated reporting provide ongoing proof of protection and compliance.
- ✓ **Strategic confidence:** The IT team now operates with complete visibility and clarity, focusing on growth while Evolution Systems safeguards critical systems.

Today, this leading insurer continues to operate with a resilient, compliant, and future-ready IT environment, supported by a partnership built on trust, expertise, and continuous improvement.

## Take advantage of the Cyber Awareness Special Offer

Fast-track your Essential 8 compliance, reduce risk, and prove resilience with our **90-Day Cyber Resilience Program**.

[Secure your spot](#)

